ARBOR GLEN
AT ARBOR TRACE
Assisted Living Facility
#7793
1000 Arbor Lake Drive
Naples, Florida 34110
239-513-7970

Arbor Glen
Visitation Policy and Procedures

It is the policy of Arbor Glen to allow visitation between the hours of 9am-9pm daily, and at the discretion of the Administrator/nurse on duty during hours outside the stated visiting hours.

A resident may designate a visitor who is a family member, friend, or guardian as an essential caregiver, who may visit for a minimum of two hours. Arbor Glen allows consensual physical contact between residents and visitors.

Arbor Glen residents may receive visitors in the privacy of their room or have use of the common areas and may receive as many visitors as can be safely accommodated in the area without disruption to other residents or facility operations.

All visitors and third-party providers shall be asked to sign in on the visitor's log located at the nurses' station desk.

Infection control:

Arbor Glen no longer screens visitors for signs and symptoms of illness or requires global masking for visitors as of September 21, 2022, per the CDC recommendations.
Any visitor who is displaying communicable, respiratory symptoms is asked to use discretion and encouraged not to visit until symptoms have resolved

and the risk of transmission has diminished, to minimize the risk of infection to the residents.

Any resident on isolation precautions for a communicable disease may receive visitors in their room at the risk assumed by the visitor. Personal protective equipment, i.e., masks, gloves, and disposable gowns will be provided to the visitor. For a resident in isolation, the resident's door will be identified with a sign that reads "See nurse before entering". The nurse will discuss potential risks of entering with the visitor.

Arbor Glen allows in person visitation in the following situations unless the resident objects:

1. End of life situations.
2. A resident who was living with family prior to being admitted to Arbor Glen is struggling with the change of environment and lack of in person support.
3. The resident is making one or more major medical decisions.
4. A resident is experiencing emotional distress or grieving the loss of a friend or family member who has recently died.
5. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
6. A resident who used to speak and interact with others is seldom speaking.

Any visitor who violates the visitation policies and procedures of Arbor Glen may have the visit suspended and asked to leave the facility.

April 4, 2023